

Hingis Chang

UX Designer
UX Researcher
Interaction Artist (Illustrator, Animator)

EXPERIENCE

UX Designer Intern

Trend Micro, Inc.

Mar 2021 - Present - 1.5 years, Irving, TX

Enhanced 30+ executive stakeholders' experience by iteratively improving Customer Success Services user interfaces, built dashboard style guides and design systems to translate business objectives into polished user interfaces

Senior Comic Illustrator

The Daily Texan

Jan 2022 - Present - 10 months, Austin, TX

Presented illustrations and weekly running comics series through engaging storytelling and storyboard design skills

UX Designer Intern

Synology, Inc.

July 2019 - Jan 2020 - 7 months, Taipei, Taiwan

Designed and revamped an internal platform, which greatly reduced communication friction for 12 designers and 15 product managers

UX Researcher Intern

Trend Micro, Inc.

July 2016 - Jun 2019 - 3 years, Taipei, Taiwan

Analyzed user behavior through benchmark studies, online surveys, user interviews and usability testing, collaborated with 20+ members in Consumer Product Team to resolve current product accessibility issues by proposing design strategies and modifying UX flows.

EDUCATION

M.S. Information Studies (HCI/UX track)

The University of Texas at Austin

2021 - Present, Austin, TX

B.S. Bio-Mechatronics Engineering

National Taiwan University

2016 - 2020, Taipei, Taiwan

hingis_chang@utexas.edu

+1 916 907 4947

Austin, TX

Skills

User Experience Design
User Experience Research
Usability Testing
User Interface
Visual Storytelling
Wireframing
Rapid Prototyping
Interaction Design
Storyboarding
Information Architecture
Empathy Mapping
Illustration
Animation
Design Thinking
Immersive Experience
VR/AR/MR
Quantitative Research
Business Analysis

Tools & Technologies

Figma, Sketch, Invision,
Adobe Creative Suite,
Maya, Blender,
TouchDesigner, Procreate,
Python, Power BI, Tableau,
SurveyGizmo,
SurveyMonkey, Qualtrics

Languages

Mandarin(native)
English (professional)
Japanese (fluent)

Social

hingisc.com
linkedin.com/in/hingis-
chang-a00547179